

CASE STUDY

Mirabaud is an International Financial Group serving clients who value personalised relationships and high quality, high performance services.

Summary

Access to data is vital for any company – without it most businesses are unable to continue operations – and planning for data safe-keeping needs to take account of today's business continuity requirements as well as the operational needs which may exist in the future.

Mirabaud

One of Switzerland's oldest private banks, founded in Geneva in 1819, Mirabaud has been building expertise in alternative asset management for 30 years. The Company employs 350 people with offices in 9 countries throughout the world and provides brokerage services in London, Hong Kong and Geneva, as well as asset management and risk management.

Mirabaud has an open architecture and independent management approach which enables its managers to select the best external products, complementing those developed in-house. In formulating its investment strategies, Mirabaud managers rely largely on internal data resources for financial analysis, market tables, qualitative and quantitative analysis, selection of funds and liaison with a team of specialists around the world.

Challenge

Mirabaud needed to ensure that its London-based critical application data server – which provides information to its network of managers – offers high availability and has the ability to perform off-site data replication in order to meet business continuity requirements.

"The key challenge is to be able to provide Mirabaud's users with access to uninterrupted data to continue business operations in the event of a disaster situation or server failure," said Russell Sparshot, Network Analyst at Mirabaud.

"We needed replication and mirroring software for recovery in the event of server failure, and a robust disaster recovery solution in the unlikely event that all our systems at 21 St James Square were unavailable," he continued.

Solution

Double-Take® Software partner CWL Systems – who have been working with Mirabaud for a number of years – analysed Mirabaud's requirements for high data availability and recommended Double-Take to fulfil its client's data replication needs.

Double-Take® Software's award-winning data replication product, Double-Take®, now ensures the protection of Mirabaud's key data server, which holds business-critical information. This solution delivered effective data protection through continuous replication, as well as centralised backup, high availability and recovery.

Double-Take Software

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"Having discussed with CWL the various server back office solutions available, Double-Take came out as a clear winner – it is simply the most easy-to-use, reliable and cost effective solution for replicating our data," said Russell Sparshott.

"What also appealed was the ability to expand the solution, for example to provide failover to a remote location at a future date. In other words, the solution works well with the services we have today and will be compatible with whatever best-of-breed hardware and software we may require tomorrow. We found Double-Take's no-nonsense approach to licensing an added bonus too – one license covers all our needs and as Double-Take also accommodates Exchange, SQL, Oracle and IIS it gives us the option to use the product – with different Microsoft systems – in the future."

"In terms of the actual implementation, we were impressed by the comprehensive guide provided with the software, which enabled us to very quickly develop a reasonable knowledge of the installation and management prior to deployment," said Russell Sparshott.

The IT Department was also attracted by the ongoing solution support that is offered by Double-Take Software for all its clients. 24X7 telephone support is available to clients such as Mirabaud as part of the initial product purchase.

Results

Mirabaud now has a robust disaster recovery solution for its central data server, with all information replicated to a secondary server continuously capturing byte-level changes as they happen. In the event of a failover, data will be able to be accessed within minutes rather than days or hours, providing a business continuity solution to ensure the smooth running of the ongoing operations.

About Mirabaud

Mirabaud & Cie are private bankers, was created in Geneva in 1819. Beginning as a bank operating solely in Switzerland, Mirabaud has since developed its brand on three continents. As a wealth and asset manager for international clients, Mirabaud offers tailor-made services in private management, institutional management and fund management, with more than 30 years of experience in alternative management, brokerage and custody.

About Double-Take® Software

Double-Take® Software provides the world's most relied upon solution for accessible and affordable data protection for Microsoft® Windows® applications. The Double-Take product is the standard in data replication, enabling customers to protect business-critical data that resides throughout their enterprise. With its partner programs and professional services, Double-Take delivers unparalleled data protection, centralised back-up, high availability and recoverability. It's the solution of choice for thousands of customers, from SMEs to the Fortune 500 in the banking, finance, legal services, retail, manufacturing, government, education and healthcare markets. Double-Take is an integral part of their disaster recovery, business continuity and overall storage strategies. For more information, please visit www.doubletake.com

The company recently expanded its global presence and technical support through the acquisition of its subsidiary, Sunbelt System Software. For more information, please visit www.doubletake.com

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